

Dallas Police Department

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Chief's Update

To: All Departmental Personnel

May 12, 2009

Resident Parking Only is a City of Dallas program that allows property owners and residents to control parking on their street during specific hours and days of the week. The RPO ordinance applies to various residential neighborhoods, currently there are more than 25 zones in Dallas. Residents are required to display a large yellow placard on their vehicle when parking in a designated RPO zone. When citizens require service relative to this ordinance their need is generally immediate; therefore, the following procedures are being implemented.

If 911 receives a call regarding RPO violations during hours of an enforcement period (usually Friday through Sunday with varying posted hours between 9PM - 4AM), the call-taker will forward the citizen's call to the appropriate Patrol Station to report this type of problem. Personnel assigned to the Station will take the information from the citizen and relay it to the beat officer for resolution. No call sheet will be entered for police response.

The new procedures regarding incoming 911 calls will not restrict officer's abilities to enforce any RPO violation that they witness or are flagged down about. Officers should still take action when a violation is brought to their attention. Specific questions regarding the Residential Parking Only Program should be directed to Public Works & Transportation Department at (214) 243-2093.

Issued By: David M. Kunkle

Chief of Police

Post for one week from date of issuance.